

Please Note: Real Lesvos is the trading name of Solves Travel Ltd and Solves Travel M.IKE and acts solely as an agent on behalf of accommodation owners and other service providers. Your contract for delivery of the accommodation service on Lesvos is with the accommodation owner.

Name of Accommodation – Five Olive Dream Trip

**Details of Accommodation Owner (“Principal”):**

Five Olive Dream Trip are 5 properties with registration numbers 00002586006, 00002586011, 00002586027, 00002586032, 00002586048 at address: Kato Chorio Plomari, Lesvos, Greece, 81200.

Principal:

Name: Nikoleta Nthniakou

Contact Telephone Number: +30 698 711 6554

Email Address: [twinikol@gmail.com](mailto:twinikol@gmail.com)

Title/Role: Owner/Manager

**Accommodation Owner (Principal) Terms & Conditions**

**Cancellation**

If a customer requests to cancel a booking, cancellation charges depend upon the reason for cancellation:

1. Due to changes in governmental advice for travel to Lesvos: full refund to customer.
2. Any other reason:
  - a. More than 4 weeks before customer stay commences, 0% of total booking price (i.e. the deposit amount).
  - b. Less than 4 weeks before customer stay commences, 50% of total booking price.
  - c. Less than 2 weeks before customer stay commences, 100% of total booking price.

The Principal may request the Agent to waive cancellation charges for the customer in extenuating circumstances.

**Payment**

Customer Deposit Due Immediately upon Booking: 10%

Customer Balance due 4 weeks before departure.

**Other Principal Terms & Conditions**

Guests should leave accommodation in the state it was found, allowing for normal usage of the property. Breakages may be charged for locally.

Check-in from 1500, check-out before 1000 unless otherwise agreed.

No hen or stag parties.

Note that this maximum capacity of this property is 2 adults + 2 children up to 13 years old.