

Please Note: Real Lesvos is the trading name of Solves Travel Ltd and Solves Travel M.IKE, and acts solely as an agent on behalf of accommodation owners and other service providers. Your contract for delivery of the service on Lesvos is with the accommodation owner.

Name of Accommodation – Eleia Seafront Rooms & Villas

Details of Accommodation Owner (“Principal”):

Eleia Hotels M. EPE, a company with registration number 140971142000 at address: Avlaki, Petra, Lesvos, Greece, 81109

Principal Representative:

Name: Ippokratis Theodorellis

Contact Telephone Number: +30 225 304 2333

Email Address: info@eleiavillas.gr

Title/Role: Legal Representative

Accommodation Owner (Principal) Terms & Conditions

Cancellation

If a customer requests to cancel a booking, cancellation charges depend upon the reason for cancellation:

1. Due to changes in governmental advice for travel to Lesvos: full refund to customer.
2. Any other reason:
 - a. More than 12 weeks before customer stay commences, 10% of total booking price (i.e. the deposit amount).
 - b. Less than 12 weeks before customer stay commences, 100% of total booking price.

The Principal may request the Agent to waive cancellation charges for the customer in extenuating circumstances.

Payment

Customer Deposit Due Immediately upon Booking: 10%

Customer Balance due 12 weeks before departure.

Other Principal Terms & Conditions

Guests should leave accommodation in the state it was found, allowing for normal usage of the property.

Breakages may be charged for locally.