

Please Note: Real Lesvos is the trading name of Solves Travel Ltd, and acts solely as an agent on behalf of accommodation owners and other service providers. Your contract for delivery of the accommodation service on Lesvos is with the accommodation owner.

Name of Accommodation – V. Molova

Details of Accommodation Owner (“Principal”):

Eleni Kralli, a company with registration number AFM 040190400 at address:

15 Kepetzi Street, Molyvos, Lesvos, Greece 81108

Principal Representative:

Name: Eleni Kralli

Contact Telephone Number: +30 694 445 7797

Email Address: villamolova@gmail.com

Title/Role: Owner

Accommodation Owner (Principal) Terms & Conditions

Cancellation

If a customer requests to cancel a booking, cancellation charges depend upon the reason for cancellation:

1. Due to changes in governmental advice for travel to Lesvos: full refund to customer.
2. Any other reason:
 - a. More than 12 weeks before customer stay commences, 10% of total booking price (i.e. the deposit amount).
 - b. Less than 12 weeks before customer stay commences, 50% of total booking price.
 - c. Less than 2 weeks before customer stay commences, 100% of total booking price.

The Principal may request the Agent to waive cancellation charges for the customer in extenuating circumstances.

Payment

Customer Deposit Due Immediately upon Booking: 10%

Customer Balance due 12 weeks before departure.

Other Principal Terms & Conditions

Guests should leave accommodation in the state it was found, allowing for normal usage of the property.

Breakages may be charged for locally.

Check in from 2:00 pm. Check out up to 12:00 pm.

Children up to 2 years old using baby cot, free (2 maximum).

Children must be supervised at all times. Usage of the pool and pool area is done at the sole responsibility of users.

As the villa is in residential area, guests are asked to respect siesta time by keeping noise to a minimum between the hours of 2:30pm to 5:00pm., especially near the swimming pool.

Winter heating cost is not included in the above prices.

Washing machine usage up to 2 times per week free of charge, thereafter charges may apply, check locally before use.