

Please Note: Real Lesvos is the trading name of Solves Travel Ltd, and acts solely as an agent on behalf of accommodation owners and other service providers. Your contract for delivery of the accommodation service on Lesvos is with the accommodation owner.

Name of Accommodation – Eressian Hotel Hammam Spa

Details of Accommodation Owner (“Principal”):

A. MICHALAS & SIA EE, a company with registration number 120010842000 at address:

Eresos

Principal Representative:

Name: Drosos Tarnaras

Contact Telephone Number: 6987003086

Email Address: dt@eressian.com

Title/Role: Manager

Accommodation Owner (Principal) Terms & Conditions

Cancellation

If a customer requests to cancel a booking, cancellation charges depend upon the reason for cancellation:

1. Due to changes in governmental advice for travel to Lesvos: full refund to customer.
2. Any other reason:
 - a. More than 1 week before customer stay commences, 0% of total booking price (i.e. the deposit amount).
 - b. Less than 1 week before customer stay commences, 100% of total booking price.

The Principal may request the Agent to waive cancellation charges for the customer in extenuating circumstances.

Payment

Customer Deposit Due Immediately upon Booking: 10%

Customer Balance due 1 week before departure.

Other Principal Terms & Conditions

Guests should leave accommodation in the state it was found, allowing for normal usage of the property.

Breakages may be charged for locally.